



# **Innovation for Economic Performance**

## **The Case of Latin American and Caribbean Firms**

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## **Abstract**

In this note, a wide range of innovation indicators are analyzed in order to describe the innovation behavior of manufacturing firms in the Latin American and Caribbean (LAC) region using the recently released Enterprise Surveys 2010. The Enterprise Surveys define innovation rates as the share of firms introducing product and process innovations. The survey also measures the proportion of firms investing in research and development (R&D) and filing for intellectual property rights (IPRs). The aim of this note is to understand the main characteristics of innovative firms and to gather new evidence with regard to the nature of the innovation process in the region. Statistics about the performance of LAC firms are provided using different types of indicators to measure firms' innovative behavior. In particular, differences in innovation performance and effort by country, sector, and key firm characteristics, such as being a multinational or exporter, are explored. Those firms in the region that are top R&D performers are identified, and the analysis closes with an exploration of firm characteristics that strongly correlate with the probability of being a top R&D performer in the region.

**JEL Classification:** D22, O3, O33, O34

**Keywords:** innovation, research and development, Latin America and the Caribbean, enterprise surveys

## 1. Introduction

In the 21st century, economies are becoming more knowledge-based, where innovation (including technological change) is the driver of national competitiveness, development, and long-term economic growth. At the firm level, innovation—the transformation of ideas into new products, services, and production processes— leads to more efficient use of resources, creating sustainable competitive advantages. In addition, innovation is essential to spur economic growth and to raise living standards. Higher research and development (R&D) spending, innovation, productivity, and per capita income reinforce each other and lead to sustained long-term growth (Hall and Jones, 1999; Rouvinen, 2002).

Evidence of the important relationship between R&D, innovation, and productivity has been found in studies of industrialized countries (Griffith et al., 2004; Griffith et al., 2006; Mairesse and Monhen, 2010; OECD, 2009a). Investing in innovation can have substantial economic payoffs: firms that invest in R&D and other innovation-related activities are better equipped to introduce technological advances and tend to have higher labor productivity than those that do not. Crespi and Zuñiga (2012) report that productivity gaps between innovative and non-innovative firms are much higher in countries in the Latin American and Caribbean (LAC) region than in industrialized countries. For the typical EU country, the productivity gap is 20 percent, while for the typical LAC country it is 70 percent. Thus, LAC countries have great potential to benefit from investment and policies that foster innovation.

In this paper, a wide range of innovation indicators are analyzed in order to describe the innovation behavior of LAC manufacturing firms using the Enterprise Surveys database.<sup>1</sup> Enterprise Surveys (ES) define innovation rates as the share of firms introducing product or process innovations.<sup>2</sup> The surveys also measure the proportion of firms investing in R&D and filing for any type of intellectual property rights (IPR), such as patents, trademarks, or copyright applications. The objective is to understand the main characteristics of innovative firms in the LAC region and to gather new evidence with regard to the nature of the innovation process in the region. Section 2 of the paper reviews the main findings in the literature on the determinants of

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<sup>1</sup> The Enterprise Survey is firm-level survey collected in more than 135 countries by the World Bank. This paper focuses on data for the 18 LAC countries and the Caribbean. For more details, see the Technical Appendix.

<sup>2</sup> In this paper, the term “*product innovation*” refers strictly to firms that introduced a new or significantly improved product that is new to the establishment’s market in the last 3 years. “*Process innovation*” refers strictly to firms that introduced new or significantly improved processes that are new to the industry in the last three years.

innovation in both industrialized and developing countries. Section 3 presents statistics about the level of performance of LAC firms by country and sector of economic activity using different types of indicators to measure firms' innovation behavior. The ways that innovation relates to firm characteristics in the Latin American context are explored, including how it relates to exporting, and how foreign firms differ from domestic ones. Economic rationales and arguments provided by the literature for each of these evaluations are discussed. Finally, Section 4 identifies the companies that invest in R&D in LAC and explores the firm characteristics that influence R&D spending by top-performing firms in the region.

## **2. Literature Review**

Innovation is fundamental for economic catching-up and raising living standards. Cross-country studies demonstrate a virtuous circle in which R&D spending, innovation, productivity, and per capita income mutually reinforce each other and lead to long-term, sustained growth rates (Hall and Jones, 1999; Rouvinen, 2002). Investment in R&D is a source of direct and indirect advantages for firms. There is convincing evidence for industrialized countries showing the positive linkages between R&D, innovation, and productivity at the firm level (Griffith et al., 2004; Griffith et al., 2006; Mairesse and Monhen, 2010; OECD, 2009a). In addition to being a major determinant of technological innovation, investment in R&D also affects the creation of absorptive capacity, a fundamental prerequisite for "learning by doing" and successful catching-up. Internal R&D allows firms to better identify the value of external technology, assimilate and make better use of it, while expanding firms' stock of knowledge (Cohen and Levinthal, 1989; Griffith et al., 2004). Hence, strengthening in-house technological capabilities facilitates the process of assimilation of knowledge spillovers through acquisition of machinery, equipment, and interaction with more developed and foreign firms. Therefore, it is crucial to assess what firms are doing in the areas of innovation and R&D. Do they engage in innovation as part of their competitive strategy? Do they devote resources to R&D? How does innovation impact firm performance and competitiveness?

Investing in innovation, however, can be prohibitive for many firms in developing countries. Given the uncertainty, indivisibility, and the intangible nature of innovation investments, it is difficult for firms to access to credit for innovation. Some of these constraints are exacerbated by the fact that others can appropriate the returns on innovation due to imitation

and reverse engineering. Therefore, it is difficult to negotiate a loan over insecure assets and to enter into contracts using knowledge assets as collateral or guarantees.

Public policy is needed to alleviate market failures in innovation investment. In contrast to the OECD countries, fiscal budgets allocated to support innovation in the LAC region are rather meager and in general reach a small number of companies in the region (Crespi, 2012). For Latin American firms, public support for innovation activities is essential. Many programs have been evaluated, and existing studies about pioneering programs in operation in the region since the early 1990s show that they have had a positive impact on (i) input additionality (i.e., tax incentives have been effective in increasing business investment in innovative projects and leveraging private resources for these investments); (ii) promoting links between companies and universities; and (iii) output additionality, provided that sufficient time has elapsed since the grant was approved (positive impacts on labor productivity begin to appear only after three to five years after the start of an innovation project).

As far as constraints on innovation are concerned, problems related to securing financing for innovation and the inability of the firms to wait for long periods of time are among the most important obstacles to innovation perceived by firms in Latin America (Navarro et al., 2010; Anlló and Suarez, 2009). It is more difficult for small- and medium-sized firms (SMEs) and young firms to access financing. In addition, there is substantial international evidence confirming that these types of firms are relatively more credit-constrained and face higher cost of capital than large companies (Harhoff and Körting, 1998). These findings have also been confirmed for Chile (Crespi and Alvarez, 2011).

Intellectual property protection is another public policy that intends to alleviate market failures by providing a legal framework to innovators to receive appropriate returns on innovations. Patenting has become an indicator of competitiveness, as intellectual assets have grown in importance in international economic transactions. By providing market exclusivity rights over firm inventions that achieve a significant level of novelty and provide new industrial applications, patents allow firms to recoup innovation costs (Griliches, 1990; OECD, 1994; 2009b). The importance of patent protection evolves with the level of economic development. As firms become more innovative—and rely less on imitation as main strategy for catching up—and as economies develop and acquire valuable knowledge assets, policy agents have a vested interest in providing effective patent systems (Ginarte and Park, 1997).

### 3. Where is Innovation Occurring?

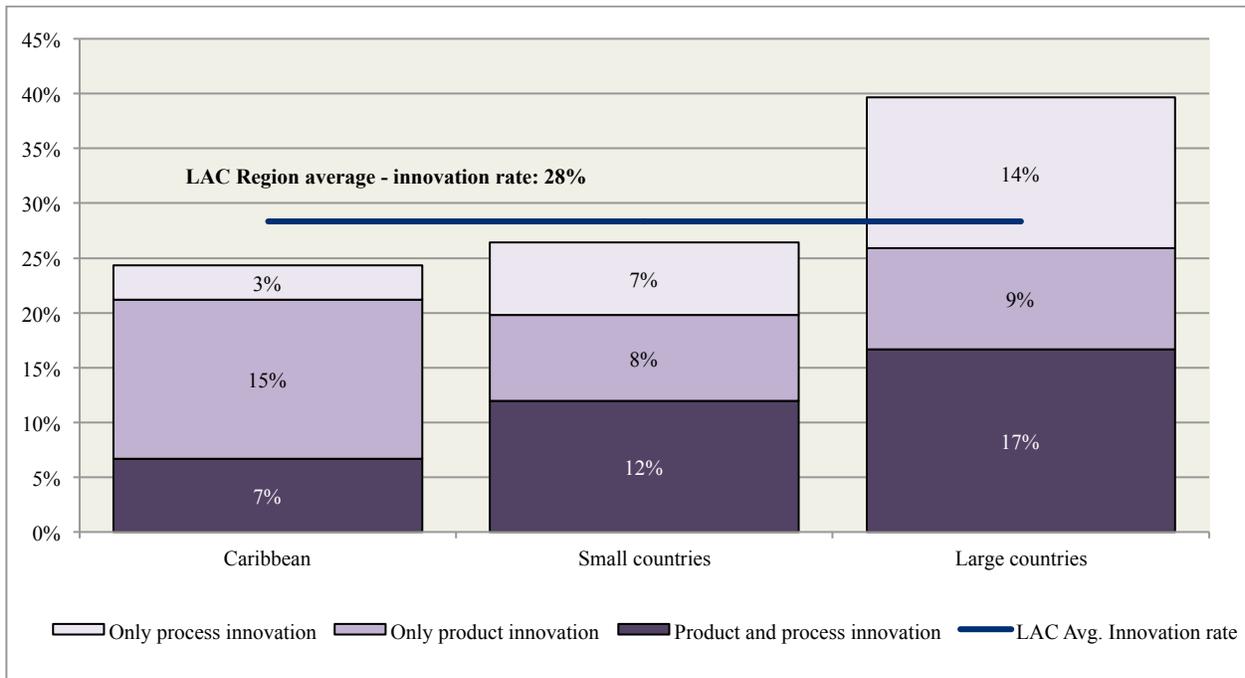
Enterprise Surveys includes data on a number of innovation activities, such as the development of technological products, processes, and non-technological innovation (such as managerial, organization, and marketing practices). Firms are considered to be innovators if they introduced either a product innovation new to the market or process innovation new to the industry in the previous three years. Due to the differences in the innovation processes that drive the two types of innovations, product and process innovation will be discussed separately.

The average innovation rate among manufacturers<sup>3</sup>—that is, the share of firms innovating by introducing a new or significantly improved product or process—is 28 percent in the LAC region. This rate is highest in the region’s largest countries (Figure 1), and is lower in the small- and medium-sized countries as well as the small Caribbean countries. Moreover, 17 percent of firms in the region’s largest countries report both a product *and* a process innovation—compared to 12 percent of firms in small and medium countries and only 7 percent in small Caribbean countries. The fact that 31 percent of firms in the large countries innovated a production process (17 with a product innovation and 14 percent without) suggests that firms in the region’s largest economies are adapting more complex products and possibly exploiting economies of scale. By contrast, 15 percent of firms in the small Caribbean countries report a product innovation *without* an associated innovation in process. The latter fact could imply higher rates of adaptation of either less complex products or simply replicating existing products in the market.

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<sup>3</sup> All ES data reported in this paper are limited to manufacturers only.

**Figure 1. Innovation Rates (percentage of firms)**



Source: Authors' calculation using Enterprise Surveys 2010.

There are large differences in innovation rates across the LAC region, reflecting cross-country differences in the structure of economies as well as business and policy environments for innovation. Large countries, such as Argentina, Chile, Colombia, and Peru, rank well above the regional average for innovation indicators.<sup>4</sup> The exception is Mexico, which had weak performance on all innovation indicators.

Within large countries, where the size of the economy allows for comparisons across selected industries—namely, Argentina, Chile, Colombia, Mexico, and Peru—there is further variation across specific manufacturing sectors. Chemical and plastics manufacturers innovate at the highest rate, appreciably higher in product and process innovation rates.

<sup>4</sup> No data are provided for Brazil because the latest round of Enterprise Surveys from Brazil, in 2009, did not include the innovation module used in 2010.

**Table 1. Product and Process Innovation Rates**

Industry*		Average**
Food/Beverages	Product	<b>18.1</b>
	Process	<b>18.2</b>
	Product & Process	<b>8.3</b>
Textiles & Garments	Product	<b>29.1</b>
	Process	<b>26.6</b>
	Product & Process	<b>14.2</b>
Chemicals & Rubber/Plastics	Product	<b>40.5</b>
	Process	<b>34.6</b>
	Product & Process	<b>24.5</b>
Fabricated metals & Machinery/Equip.	Product	<b>26.8</b>
	Process	<b>30.5</b>
	Product & Process	<b>16.7</b>

\*Average among large countries with comparable data and survey designs (Argentina, Chile, Colombia, Mexico, and Peru)

\*\*Chosen based on stratification designs in selected, large countries

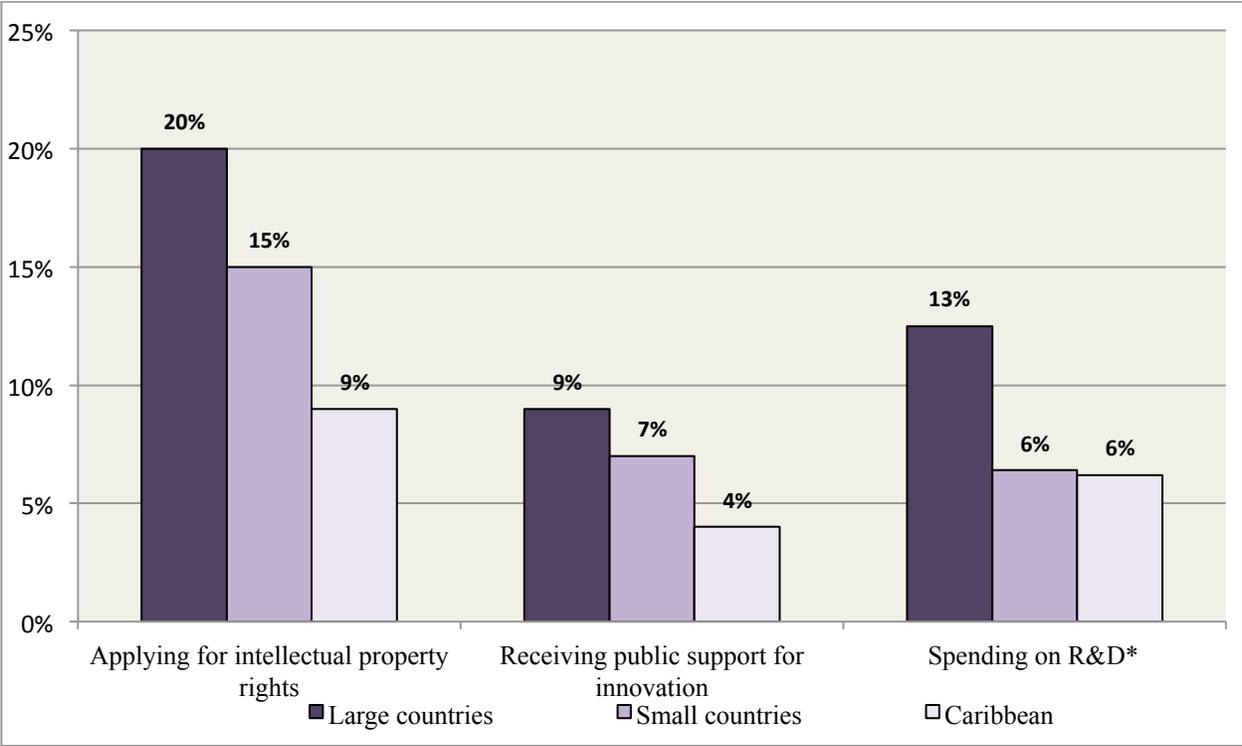
Source: Authors' calculation using Enterprise Surveys 2010.

Given that in the majority of the countries in the region there is no official reporting on R&D expenditures based, for example, on tax returns, answers to this question in the survey are prone to measurement errors and particularly to over-reporting. In order to control for this, we “trimmed” this figure by considering that a firm spends on R&D, when registering an expenditure of at least the cost of one researcher, for the case of small firms, one researcher and one technician, for medium firms, and two researchers and two technicians, for large firms, for a year. Costs are calculated using data from Chilean National Innovation Survey 2009, estimating the minimum number of R&D employees for a typical Chilean firm that spend on R&D, by firm size, and the typical wage, by employee type and relative to GDP per capita, and adjusted for the relative weight of wages in each country. This approach may under-report R&D expenditures by small firms—even some that are highly innovative—but such an adjustment must be made in order to systematically examine the data that follows.

The region also exhibits interesting patterns in R&D spending (Figure 2). Seven percent of firms in LAC reported R&D expenditures. This figure is notably higher in the region’s largest countries, twice the rates in small and Caribbean countries. However, the amount of R&D expenditure is low. On average, R&D expenditures are equivalent to less than one percent (0.6 percent) of annual sales. In large countries, R&D expenditures are valued at 1 percent of annual sales, while this average is less than 0.4 percent elsewhere. R&D investments in the region are also more skewed: a few very large investors generally represent a significant proportion of the

total national effort on R&D. Indeed, on average across the LAC countries, the firm that spends the most on R&D accounts for 30 percent of total national manufacturing sector R&D spending. Among the 7 percent of firms in LAC that reported spending on R&D, one in four firms spent more than US\$135,000 in 2009.

**Figure 2. Participation in Innovation Activity (percentage of firms)**



Source: Authors’ calculations using Enterprise Surveys 2010.

About 14 percent of LAC firms filed for IPR between 2008 and 2010, with larger economies seeing higher rates of applications (Figure 2). This figure is significantly lower than the percentage of innovative firms (28 percent). The low level of IPR use by manufacturing firms suggests a lack of novelty of innovations, and this is true even when we use a definition of innovation that is restricted to novel products or processes only. This means that even in the case of novel products or processes (in the firm’s market or industry), much of the innovation in the region is based on the adoption and adaptation of technologies developed elsewhere, implying to some extent that they do not qualify for the international standards of novelty required for the granting of IPRs.

The rate of firms applying for IPRs, however, differs strongly across industries: in large economies for which we have data for several economic sectors, rates for patent applications mirror patterns in innovation. Thirty-six percent of manufacturers of chemicals and plastics applied for a patent, while less than one in four textile and food manufacturers filed for IPR. The lowest share of IPR applicants, in large economies, occurred among fabricated metal and equipment manufacturers, at 13 percent (Table 2).

**Table 2. Share of Firms Applying for Intellectual Property Rights**

Industry*	Average**
Food/Beverages	21.2
Textiles & Garments	24.1
Chemicals & Rubber/Plastics	36.0
Fabricated metals & Machinery/Equip.	13.3

\*Average among large countries with comparable data and survey designs (Argentina, Chile, Colombia, Mexico, and Peru).

\*\*Chosen based on stratification designs in selected, large countries  
Source: Own calculation using Enterprise Surveys 2010.

#### **4. Who is Innovating?**

Innovation behavior differs across firms and countries. Not all firms rely on innovation as a means to increase economic performance, nor are all firms able to invest in innovation and transform internal knowledge into new competitive advantages. Several firm characteristics have recurrently been identified as factors that increase the likelihood of engagement in innovation, although patterns of firm innovation behavior tend to differ between advanced and developing countries as well as within developing countries.

In general, firm size, firm productivity level (proximity to the technology frontier) and exporting orientation in developing country firms are often positively associated with firms' propensity to innovate and invest in innovation. In contrast, evidence regarding the role of age in explaining firm innovation is more mixed (Almeida and Fernandes, 2008; Crespi and Zuñiga, 2012).

Large-size firms enjoy numerous advantages regarding innovation: a larger spread of R&D fixed costs over greater output (Cohen and Levinthal, 1989), economies of scope relating

to R&D production and R&D diversification, easier access to finance, and better appropriation of external knowledge spillovers (Crespi and Zuñiga, 2012) enable larger firms to be better positioned to take advantage of innovation investments. It is also argued that small firms have more flexibility and adaptability (and less complex organizational structures), which favors innovation and the development of new projects (Acs and Audretsch, 1988).<sup>5</sup>

With respect to exporting, the rationale behind the association with innovation is related to the two types of effects that enhance firms' propensity to invest in innovation: the "competition" effect associated to international markets and the "learning" effects that derive from exporting. Experience in export markets leads firms to "learn" and acquire new skills in order to meet international product standards. Furthermore, firms must guarantee product quality and timely delivery of their orders to satisfy foreign customers. Several studies report evidence of the positive incidence of exporting on firms' R&D investment and innovation: Braga and Willmore (1991) for Brazilian firms and Alvarez (2001) for Chilean firms, among others.

The Enterprise Surveys found that large firms are more innovative than small- and medium-sized ones (Figure 3). More than four out of ten large manufacturing firms innovated, introducing either a new or significantly improved product or process.<sup>6</sup> Thirty-three percent of medium firms and 20 percent of small firms reported similar innovations. Moreover, 18 percent of large firms in the LAC region report both a product *and* a process innovation compared to 12 percent of medium firms and only 7 percent of small ones. Exporting firms tend to innovate—either product or process—more than non-exporters (39 percent of exporters versus 24 percent of non-exporters)<sup>7</sup> (Figure 4). Similarly, firms operating in markets with almost no competitors report lower innovation rates than firms that compete with two or more firms in their main market. However, consistent with previous findings,<sup>8</sup> the relationship between innovation rates and competitive pressures appears to be hump-shaped. While 40 percent of firms that face two to five competitors innovate, the proportion of firms that introduced product or process innovation decreases to 32 percent for firms with five or more competitors (Figure 5).

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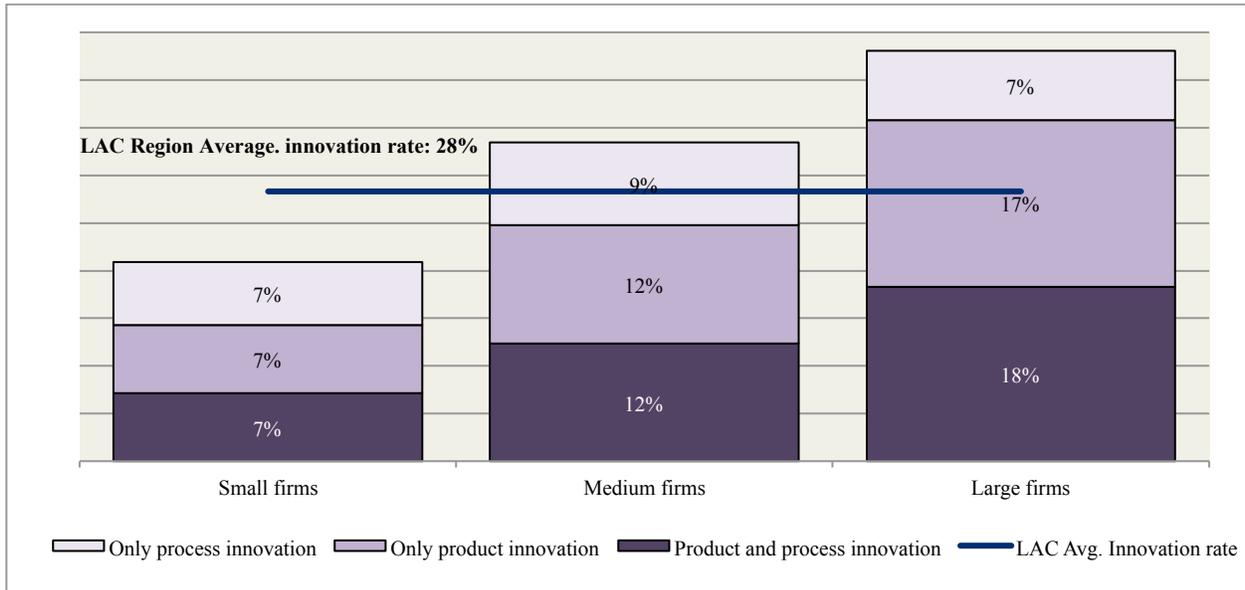
<sup>5</sup> In advanced countries, the role of small firms as agents of radical innovation has recurrently been stressed particularly in the case of emerging technologies (new technological paradigms).

<sup>6</sup> Cases with less than five firms per size category in a country are excluded from averages.

<sup>7</sup> Exporting firms are those that derive at least 10 percent of sales from direct exports.

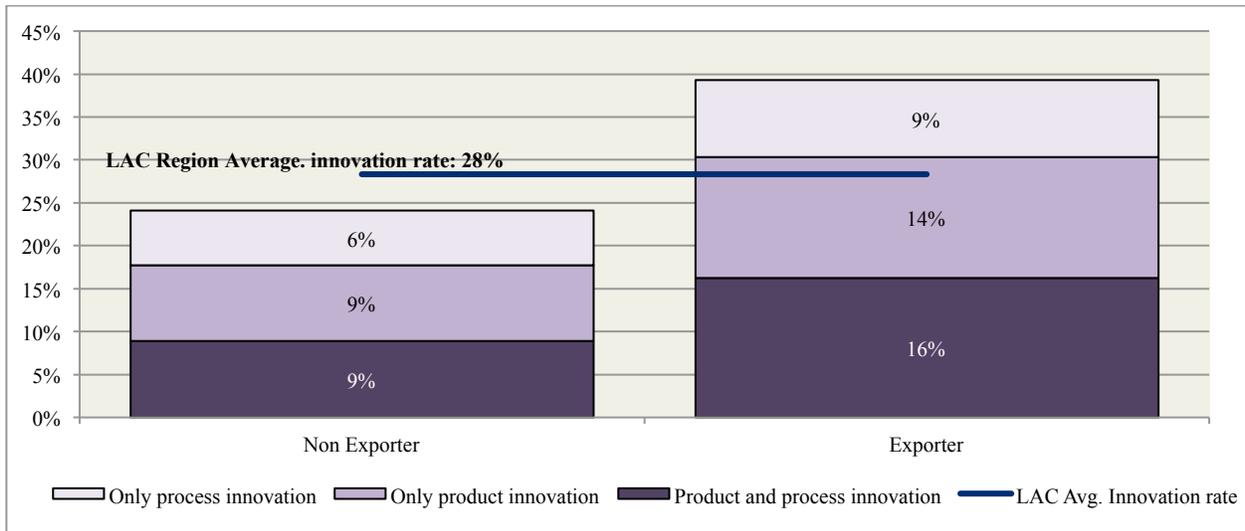
<sup>8</sup> See Arnold, Nicoletti, and Scarpetta (2008) for a detailed review of the literature.

**Figure 3. Innovation Rates by Firm Size (percentage of firms)**



Source: Authors' calculation using Enterprise Surveys 2010.

**Figure 4. Innovation Rates by Export Profile (percentage of firms)**



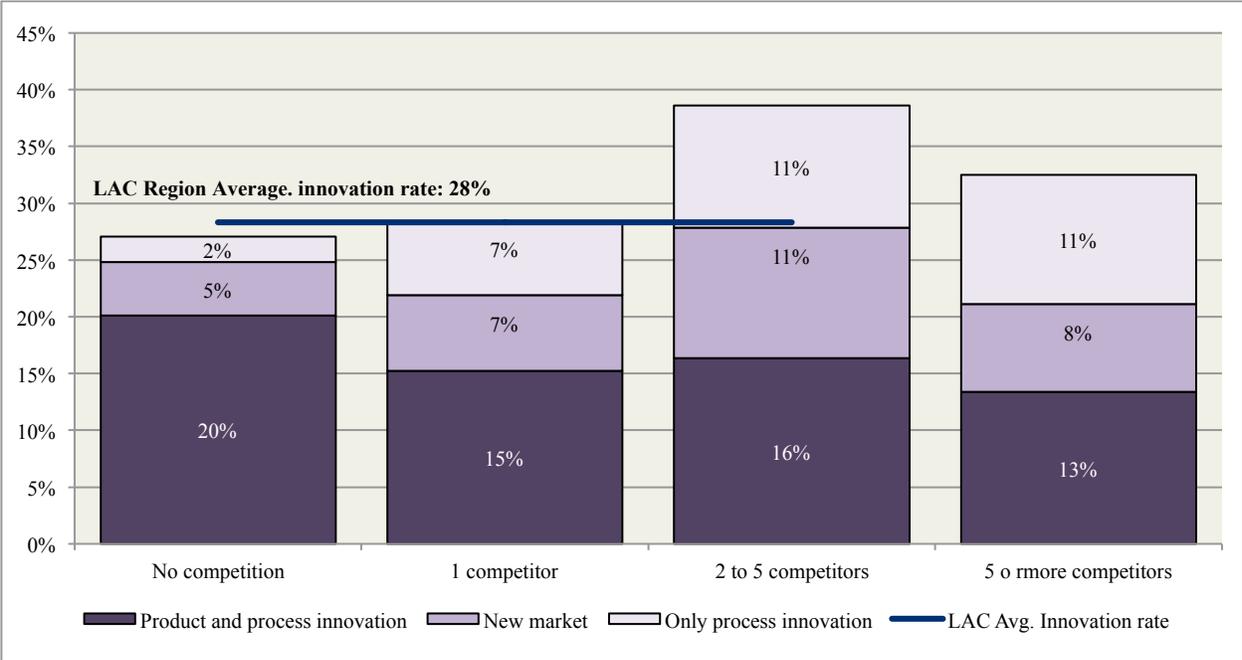
Source: Authors' calculation using Enterprise Surveys 2010.

We also explore the relationship between the size of the urban area where the firm is located and its propensity to innovate. A growing literature on the geography of innovation indicates that knowledge has important tacit components, so its transfer is sensitive to distance in the extent that it requires personal interaction (Asheim and Gertler, 2005). Despite this

compelling rationale, an analysis of the average innovation rates by the size of the urban area where the firm is located did not reveal evidence of any significant correlation. This could be the result of measurement problems (as perhaps the size of the urban area is an indicator which is too general as to capture true economies of agglomeration) or it could indicate inherent weaknesses in the linkages within local innovation systems.

Finally, older firms (created more than 10 years ago) report innovations rates slightly higher than those of younger firms, although the difference is not statistically significant (29 versus 24 percent, respectively). This result contrasts somewhat with findings from the literature, which suggest that young firms are more likely to innovate.

**Figure 5. Innovation Rates by Number of Competitors (percentage of firms)**

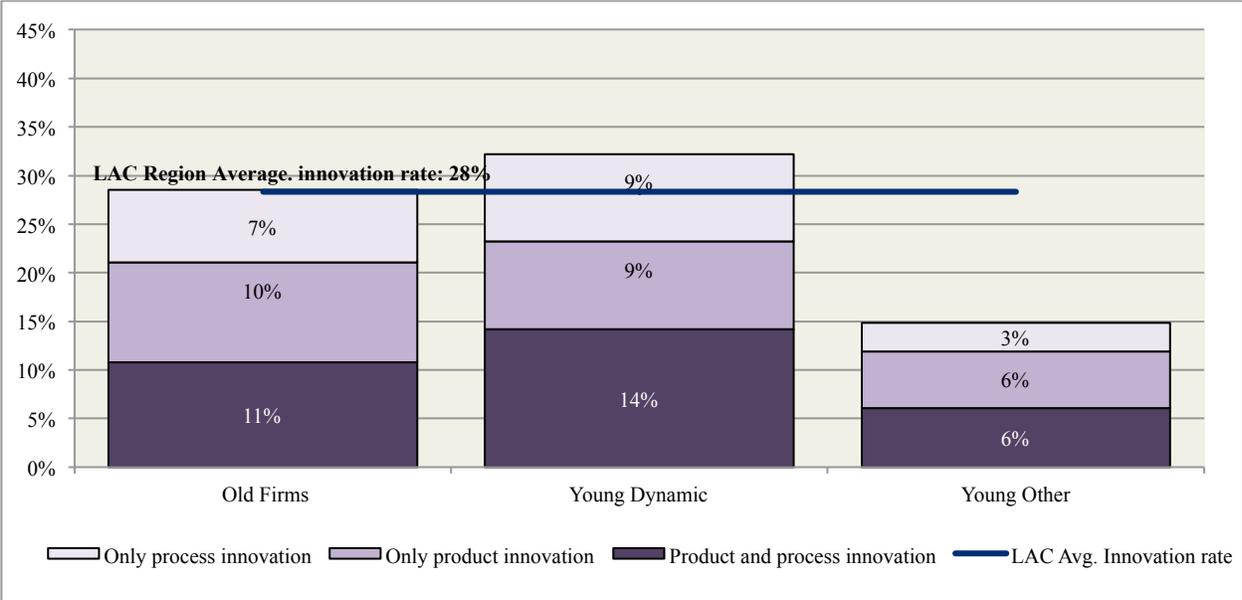


Source: Authors’ calculation using Enterprise Surveys 2010.

The data from the Enterprise Surveys also reveal that young firms in LAC are heterogeneous, with a wider dispersion in the share of firms innovating. To understand this volatility, the innovation behavior of young firms was analyzed according to their dynamic profiles. Young firms are considered to be dynamic if they sell output in foreign markets, were founded based on new products, or created more employment since their founding than the median firm in their countries (Acs and Szerb, 2011). Dynamic young firms exhibit significantly

higher innovation rates than other young firms. This result somewhat conciliates the results with the literature given that their innovation rates are higher compared to old firms (though not significantly) and higher (significantly) relative to young, non-dynamic firms (Figure 6).

**Figure 6. Innovation Rates by Firm Age (percentage of firms)**



Source: Authors’ calculation using Enterprise Surveys 2010.

**5. Who is Spending on Research and Development and Using IPRs?**

An association between size and propensity to invest in R&D has been reported for firms in most countries in the Latin America and Caribbean region where systematic innovation surveys have been conducted (Benavente, 2006; Crespi and Peirano, 2007). Firm size plays a big role in R&D spending and in the likelihood that they will file IPR applications. Twice as many large firms have R&D expenditures than SMEs. Twenty-three percent of large firms invested in R&D, almost ten times the share of small firms that did so (Table 3). Nearly 30 percent of large firms reported applying for an IPR, three times more frequently than small firms and twice more frequently than medium-sized firms.

Exporting firms in LAC are three times more likely than non-exporting firms to perform R&D (17 percent of exporters versus 5 percent of non-exporters). Almost 30 percent of exporters file for IPR, compared to 10 percent of non-exporters. In the same vein as before, an inverted U relationship was also found between the propensity to invest in R&D and competition. Indeed,

while for the group of firms that do not report competition, the propensity to invest in R&D is lower than 10 percent, this intensity rises to 20 percent in the group of firms with one competitor, then it declines to 15 percent for the group of firms with between two and five competitors, and it finally drops to around 10 percent again for firms with more than five competitions. A similar inverted U pattern it is also found between the number of competitors and the share of firms applying for IPRs. Similar to the case with innovation outcomes, no large differences were found between firms located in large versus small cities when evaluating their propensity to invest in R&D or their filing for IPRs.

Older firms are more likely to spend on R&D and to file for IPRs than young ones—though dynamic young firms engage in R&D nearly as much as older firms and file for IPR at higher rates. Thus, young, dynamic firms appear to be highly innovative, invest in R&D, and introduce innovation in their processes and products at high rates.

**Table 3. Share of Firms Spending on R&D**

Firms Size	Average*
Small Firms	<b>2.8</b>
Medium Firms	<b>9.4</b>
Large Firms	<b>23.5</b>
Export Profile**	
Non Exporter Firms	<b>4.8</b>
Exporter Firms	<b>17.0</b>
Age and Dynamism***	
Young Non Dynamics Firms	<b>2.2</b>
Young Dynamics Firms	<b>9.0</b>
Old Firms	<b>8.7</b>

\*Estimated using national averages by firms characteristic.

\*\* Exporting firms are those who derive at least 10 percent of sales from direct exports.

\*\*\* Young firms are dynamic if they sell output in foreign markets, were founded based on new products, or created more employment since being founded than the median firm in their countries.

Source: Authors' calculation using Enterprise Surveys 2010.

Additionally, there are notable differences in the share of firms spending on R&D across industries. In large economies, a larger share of firms in the chemicals and plastics sector spend on R&D (31 percent) than in other manufacturing sectors. Roughly one out of every ten manufacturers in food manufacturing as well as fabricated metals and equipment spend on R&D; only 7 percent of textile manufacturers spend on R&D (Table 4).

The use of public instruments for innovation is low across the region. The average share of LAC firms that used public support for innovation was 7 percent. The high rate of innovation is likely due to technology adoption and adaptation. Few firms have followed innovation strategies based on R&D and aimed at producing innovations that need to be protected by some form of IPR. Large and export firms produce more innovations based on R&D; thus, they are more intensive users of public instruments. These figures are low when compared with the standard in developed countries. Indeed, the proportion of firms using public support for innovation in LAC (7 percent) is two times less than the OECD average (18 percent).<sup>9</sup>

**Table 4. Share of Firms Spending on R&D**

Industry*	Average**
Food/Beverages	<b>11.7</b>
Textiles & Garments	<b>6.8</b>
Chemicals & Rubber/Plastics	<b>31.3</b>
Fabricated metals & Machinery/Equip.	<b>10.3</b>

\*Average among large countries with comparable data and survey designs (Argentina, Chile, Colombia, Mexico, and Peru)

\*\*Chosen based on stratification designs in selected, large countries

Source: Authors' calculation using Enterprise Surveys 2010.

In addition to analyzing the share of firms that invest in R&D in LAC, we explore their level of spending compared with the level of R&D spending of firms considered the “top 20 global R&D champions.” In levels, LAC performance is relatively modest: among all the LAC firms that invested in R&D, 82 percent spent less than US\$100,000 (PPP) in 2010. Considering all spending in R&D in LAC as coming from one company, this company would rank 13<sup>th</sup> on the ranking cited. In relative terms, this means that the top 20 best R&D firms in the world (Tables 5

<sup>9</sup> Unfortunately, we do not have comparable figures for other developing countries.

and 6) invest 22 times more than the aggregate of all LAC companies. Adding Brazil (using the 2008 Survey of Technological Innovation [PINTEC]) to these numbers, R&D investment in the continent almost doubles, reducing the difference with the amount spent for the top 20 companies, to 12 times. It is important to note that even if Brazil's GDP represents 30 percent of the GDP of the region, Brazilian firms' spending in R&D accounts for 50 percent of R&D spending, revealing the strong concentration of effort in one country.

**Table 5. R&D Spending by Top 20 Firms and the LAC Region**

<b>Description</b>	<b>R&amp;D 2010 (US\$ millions)</b>	<b>R&amp;D as a % of sales</b>	<b>Total sales</b>
Top 20 firms	141,781	8.6%	1,656,970
Latin America and the Caribbean*	6,290	0.3%	1,910,000
Latin America and the Caribbean**	12,087	0.4%	2,815,949
Ratio (Top 20/LAC*)	22.5	26.0	0.9
Ratio (Top 20/LAC**)	11.7	19.9	0.6

\* Countries in Enterprise Survey.

\*\* Adding Brazil data.

Source: Enterprise Surveys and Bloomberg data, Key Booz & Company The Global Innovation 1000, "Why Culture is Key".

**Table 6. Top 20 R&D Spending Firms**

<b>Rank 2010</b>	<b>Rank 2009</b>	<b>Company</b>	<b>2010, US\$ millions</b>	<b>Change from 2009</b>	<b>As a % of sales</b>	<b>Sales</b>	<b>HQ location</b>	<b>Industry</b>
1	1	Roche holding	9646	1.5	21.1	45,716	Europe North	Healthcare
2	5	Pfizer	9413	20	13.9	67,719	America	Healthcare
3	6	Novartis	9070	21.4	17.9	50,670	Europe North	Healthcare Software and Internet
4	2	Microsoft	8714	-3.3	14	62,243	America North	Internet
5	14	Merck	8591	53	18.7	45,941	America	Healthcare
6	4	Toyota	8546	0.7	3.9	219,128	Asia	Auto
7	10	Samsung	7873	23.2	5.9	133,441	Asia	Computing and Electronics
8	3	Nokia	7778	-0.8	13.8	56,362	Europe North	Computing and Electronics
9	11	General Motors	6962	16	5.1	136,510	America North	Auto
10	7	Johnson & Johnson	6844	-2	11.1	61,658	America North	Healthcare
11	13	Intel	6576	16.3	15.1	43,550	America	Computing and Electronics
12	18	Panasonic	6176	11	6.1	101,246	Asia	Electronics
13	9	GlaxoSmithKline	6127	0.3	14	43,764	Europe	Healthcare
14	15	Volkswagen	6089	19.4	3.6	169,139	Europe North	Auto
15	12	IBM	6026	3.5	6	100,433	America	Computing and Electronics
16	8	Sanofi-Aventis	5838	-4	14.5	40,262	Europe	Healthcare
17	19	Honda	5704	5.2	5.5	103,709	Asia	Auto
18	22	AstraZeneca	5318	20.6	16	33,238	Europe North	Healthcare
19	17	Cisco Systems	5273	1.3	13.2	39,947	America	Computing and Electronics
20	16	Siemens	5217	-1.4	5.1	102,294	Europe	Industrials

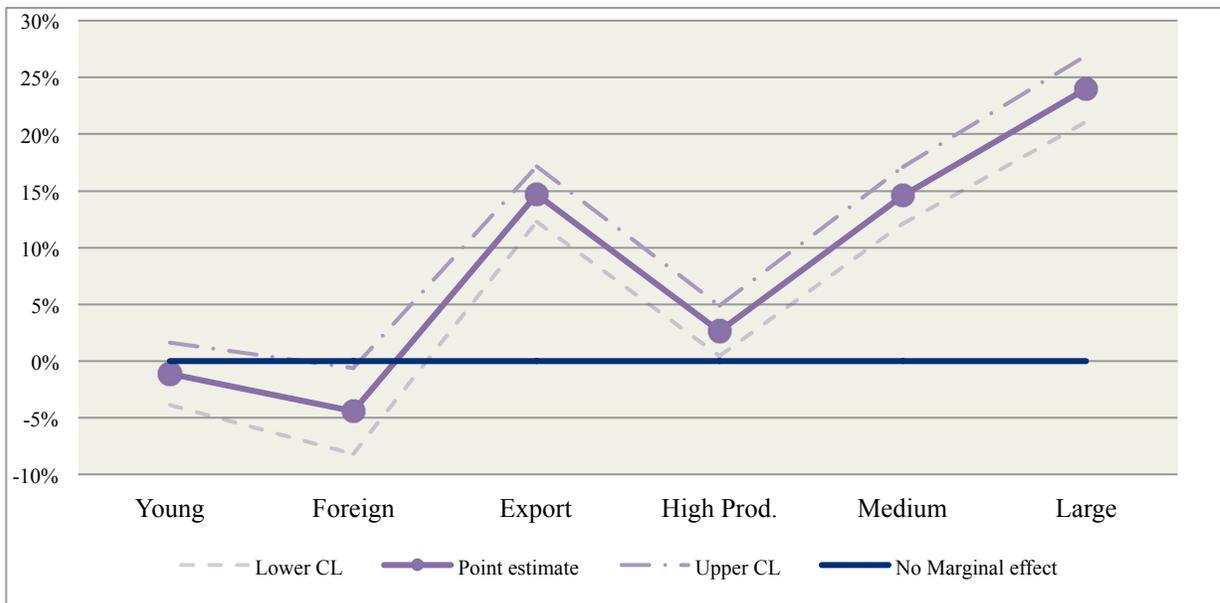
*Source:* Bloomberg data, Booz & Company The Global Innovation 1000, "Why Culture is Key"

If we look at the top performers in the region, only 4 percent of companies in LAC spend a large amount of resources in R&D activities at least for the regional standard (more than US\$500,000 [PPP]). What are the main features of these top-performing firms in R&D in Latin America? Are they significantly different from those that don't invest? These companies share some characteristics that make them "top performers" in R&D compared to the vast majority of firms in LAC. These characteristics are explored using a probit multivariate model. The findings reveal that exporting and high-productivity firms are more likely to spend more than US\$500,000 (PPP) in R&D per year. While exporting is more important than productivity of the

firm in determining R&D spending, these roles are inverted when the discriminating variable is the level of investment involved. There are fewer high-productivity firms investing, but these firms tend to invest larger amounts.

Foreign companies have a negative and significant probability of being a top performer (Figure 7). This result suggests that Multinational Enterprises (MNEs) are less likely to invest in R&D in other countries and their business model involves creating knowledge mainly in headquarters. Finally, we observe that size matters even more when we consider the probability of being a top performer. Controlling by sub-region and economic sector (ISIC 3.1. at the two-digit level), medium and large companies are more likely to be “top performers” than small firms, increasing this probability by 15 percent and 24 percent, respectively. The argument about the availability of resources is stronger when the investment involves important amounts.

**Figure 7. Marginal Effects of the Probability of being a Top Performer on R&D**



Source: Authors’ calculation using Enterprise Surveys 2010.

## 6. Conclusions

Innovation is a relatively new concept for Latin American and Caribbean firms. Although indicators reflect high propensities to innovate, even larger than the average observed in developed economies, this statistical dissonance suggests that the way innovation is understood in the region differs widely from that of firms in more developed nations. Statistical evidence on the use of IPRs (based on an objective measure of performance) and the ratio of patenting firms relative to innovating firms present quite a different picture in which the figures observed for LAC firms are substantially smaller than the average of their OECD counterparts. In general, firms in LAC hardly invest in disembodied technology; therefore, such high innovation rates may likely reflect incremental and adaptive innovation (necessary for the use of foreign technology).

Nevertheless, in spite of such embryonic technological capacity, the available evidence enables corroboration of the importance of innovation in building sustainable economic advantages, providing a rationale for public support. Firms that invest in R&D or innovate are more likely to patent and have a stronger presence in international markets. These effects are stronger for product than process innovation. Furthermore, innovation activities are found to be strongly associated with firm size; small- and medium-sized firms are more handicapped to participate in the innovation race which limits, in turn, their potential to grow and become more competitive in international markets. Lastly, age by itself is not a preponderant factor if we do not consider innovation activity by firms. Those young firms that are highly innovative behave differently in terms of technological activity, and as such, can behave as change agents (“to climb the ladder”).

From a policy standpoint, there is a great challenge for public policies to effectively increase firms’ technology assets, facilitate access to finance for innovation and support more effective and articulated innovation systems. Given that bigger firms are more likely to innovate and access to (the limited) public policy instruments, it is important to pay special attention to SMEs. Creative and effective policy mechanisms are needed to target this group and alleviate innovation constraints that handicap perspectives of growth for these firms. Lastly, the findings also show that there is a special group of world-class MNEs that invest in R&D. They are an important share of the main performers of R&D in the region. Therefore, attracting this type of

companies should be emphasized in public policies regarding foreign direct investment. Similarly (although it is beyond the scope of this paper), the service sector needs to be better addressed by public policy, since it is the sector responsible for the overall low level of productivity observed in the region.

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## Technical Appendix – The Enterprise Survey

An Enterprise Survey is a firm-level survey of a representative sample of an economy's private sector. The World Bank's Enterprise Surveys (ES) has been conducting these surveys since 2000 for key manufacturing and service sectors in every region of the world. The ES cover a broad range of business environment topics including access to finance, corruption, infrastructure, crime, competition, and performance measures.

Enterprise Surveys in Latin America are jointly funded with the Inter-American Development Bank (IDB), and surveys in the Caribbean are jointly funded with IDB and COMPETE Caribbean. It includes the list of following countries: Antigua, Argentina, Bahamas, Barbados, Belize, Bolivia, Brazil, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, Grenada, Guatemala, Guyana, Honduras, Jamaica, Mexico, Nicaragua, Panama, Paraguay, Peru, C, Saint Lucia, Saint Vincent and the Grenadines, Suriname Trinidad and Tobago, Uruguay and Venezuela.

### *Size, scope and sampling methodology:*

- Businessowners and top managers answer the Enterprise Survey.
- In each country, businesses in the cities/regions of major economic activity are interviewed.
- Typically 1200 to 1800 interviews are conducted in larger economies, 360 interviews are conducted in medium-sized economies, and 150 interviews are conducted in smaller economies.
- The manufacturing and services sectors are the primary business sectors of interest. This corresponds to firms classified with ISIC codes 15–37, 45, 50–52, 55, 60–64, and 72 (ISIC Rev.3.1). Services firms include construction, retail, wholesale, hotels, restaurants, transport, storage, communications, and IT.
- Aimed at formal (registered) companies with 5 or more employees are targeted for interview.
- Firms with 100 percent government/state ownership are not eligible to participate in an Enterprise Survey.

*Structure and content of the surveys:*

- The Enterprise Surveys Unit uses two instruments: the Manufacturing Questionnaire and the Services Questionnaire.
- The standard Enterprise Survey topics include firm characteristics, gender participation, access to finance, annual sales, costs of inputs/labor, workforce composition, bribery, licensing, infrastructure, trade, crime, competition, capacity utilization, land and permits, taxation, informality, business-government relations, innovation and technology, and performance measures.

*Sampling and weights:*

The sampling methodology for Enterprise Surveys is stratified random sampling. The strata for Enterprise Surveys are firm size, business sector, and geographic region within a country:

- Firm size levels are 5–19 (small), 20–99 (medium), and 100+ employees (large-sized firms). Enterprise Surveys oversample large firms.
- Sector breakdown is usually manufacturing, retail, and other services. For larger economies, specific manufacturing sub-sectors are selected as additional strata on the basis of employment, value-added, and total number of establishments.
- Geographic regions within a country are selected based on which cities/regions collectively contain the majority of economic activity.

For further information, please visit the official Enterprise Survey web page: <http://www.enterprisesurveys.org>.